Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
1		**Tackling Inequalities**							
1.01	**Equalities data gathering and utilization**	Review how we currently gather, record and share data about people with protected characteristics and vulnerable groups - statutory and other data held across the partnership	**SCC** and the partnership	SCC -Business Support Team Manager, data analysts, Equalities Team	Sep-23	Begun analysis of SCC data	Amber		
1.02	**Identify and respond to local issues to tackle inequalities.**	Analyse customer reasons for homelessness and outcomes by protected characteristics and identify issues/trends Seek out best practice from areas with statistically better outcomes.	**SCC**	SCC -Business Support Team Manager, data analysts, Equalities Team	Sep-23	Begun analysis of SCC data			
1.03	**Involving experts by experience interpreting data and responses**	Consult people with lived experience/representative organizations to inform analysis of data and proposed actions	**Changing Futures/Shelter/S**CC	Changing Futures/ Shelters Community of Practice on Multiple Disadvantage	Jun-23	Peer Audit model being developed			
1.04	**Improve data on LGBTQ+ cohort**	Research LGBTQ+ best practice projects, with a focus on data capturing. Research recognized projects for LGBTQ+, such as Albert Kennedy Trust, Outside Project, Stonewall Housing and implement findings	SCC and the partnership	Directly linked with 2.10 of Safe Accommodation Action Plan (DACT)	Dec-23				
1.05	**Integrate health and social care**	Use National Institute for Health and Care Excellence (NICE) guidelines to support a more integrated health and social care approach for people experiencing homelessness.	**SCC Care and ICB**		Apr-23				
1.06	**Equalities Impact Assessment**	Ensure robust Equalities Impact Assessment are taken for all new developments that are implemented in the Action Plan	**All Partners**	Equalities Teams/Services	2023 to 2028				

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1.07	**Respond to the Commission on Race Equality Report**	Ensure all actions taken to deliver our priorities set out in the Homelessness Prevention Strategy are specifically designed to be inclusive and address equality issues for ethnic minorities disproportionately affected by homelessness. Respond to Race Equality Commission Report findings and recommendation	**SCC and the partnership**	Changing Futures and Directly linked with 2.9 of Safe Accommodation Action Plan (DACT)	Dec-23	Changing Futures have started work on a programme to work with different ethnic minority groups and how best to engage them. SCC Action Plan agreed DACT Survivor Liaison Worker started consultation with refuge residents and others -	Amber		
		Supporting People Through the Cost-of-Living Crisis							
2.01	**Upskill the workforce to better understand financial inclusion**	Implement mandatory training to identify signs of financial difficulties for SCC housing solutions staff, and ability to signpost to resources to assist.	**Cost of Living Crisis Support Hub**		Jun-23	training undertaken			
2.02	**Increase financial inclusion advice**	Employ two Specialist Financial Inclusion officers in Housing Solutions. Map out the current provision in the city, link in and provide briefings and updates to partnership.	**SCC**	Homeless Prevention Grant funded	Feb-23	Recruited. Officers awaiting start date	Amber		
2.03	**Enabling Cost of Living partnership**	Contribute to 'Cost of Living Crisis' partnership, actions, advice, and resolutions, and implement best practice across the homeless partnership	**Cost of Living Crisis Support Hub/ VAS network/SCC/DWP**		Apr-23	Partnership attending bronze group and tactical group	Green		
2.04	**Acting rapidly in response to central guidance**	React immediately to announcements of support and guidance by the central government and provide advice to the people of Sheffield at risk of homelessness.	**Cost of Living Crisis Support Hub**		2023 to 2028				
2.05	**Ensure there is a response for all people in the city for cost of living crisis**	Identify and apply for funding available to provide support toward the cost-of-living crisis for people at risk of homelessness. Spend funding in line within the agreed guidelines and timescales.	Cost of Living Crisis Support Hub			SCC hardship fund has been expanded to tackle rising cost of living crisis.			

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2.06	Increasing and improving public communications regarding financial help	Work with partners to encourage the public to access financial support before homelessness occurs.	**The partnership and Cost of Living Crisis Support Hub**		Aug-23				
2.07	Improving public information on the Crisis	Provide information and signposting on how and where to seek support, including advice to owner occupiers and people who rent their home.	**The partnership and Cost of Living Crisis Support Hub**	Steering groups, partners existing comms channels, newsletters	2023 to 2028				
2.08	Maximize people's income	Support people to maximize their finances, via employment, training, education and benefit system navigation.	**Cost of Living Crisis Support Hub/ housing solutions/Opportunity Sheffield/Shelter**		Dec-23	Gold, Silver and Bronze meetings taking place in SCC recruitment of financial Inclusion officers underway	Amber		
2.09	Removing barriers to accessing financial support	Simplify access to crisis support and earlier intervention.	**Cost of Living Crisis Support Hub**	One Route In project	2023 to 2028				
2.10	Monitoring the cost of living crisis	Monitor the Cost-of-Living Crisis impact on homelessness and review actions in response through partnership meetings.	**The partnership and Cost of Living Crisis Support Hub**		2023 - 2025				
2.11	Energy costs	Investigate the use of pre-payment meters in properties, support uptake of payments for fuel costs	**The partnership and Cost of Living Crisis Support Hub**		Aug-23				
2.11	Provide tailored low cost solutions to prevent homelessness	Provide practical tailored support to individuals at low cost, such as travel costs and work attire, to actively prevent homelessness.	**SCC**	DWP, SCC homeless prevention fund. LAS	2023 to 2028				
3	Proactively Preventing Homelessness								
3.01	Improving public information and guidance of services	Improve and refresh the information available across resources in the city about what to do if you are at risk of homelessness, and where to go for support.	**SCC** & the partnership		Jun-23	SCC web offer currently being reviewed	Amber		

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3.02	Improving information for groups with increased risk of homelessness	Produce information on housing options /advice to the Targeted Groups defined by government - single people, prison leavers, hospital leavers, care leavers, victims of DA, former armed forces, people with mental health issues so they know where and how to get support.	SCC/DACT/Shelter	Directly linked with 2.4 of Safe Accommodation Action Plan (DACT)	Dec-23				
3.03	Improve 'Duty to Refer' process	Review and improve the duty-to-refer process to achieve a greater percentage of customers referred at the prevention stage.	SCC,		Sep-23				
3.04	Expand access to Referrals in to housing	Develop a formal pathway for non-statutory bodies to refer into the homelessness service (Commitment to refer)	SCC		Dec-23	Website has options to refer for non-statutory bodies			
3.05	Improving and sharing information on groups with increased risk of homelessness	Expand and improve on protocols and information-sharing agreements between services and partners working with Targeted Groups at risk of homelessness.	SCC		Dec-23				
3.06	Targeting resources in areas of highest instances of homelessness	Focus prevention resources on neighbourhoods and groups of people that have been identified as having an increased risk of homelessness	SCC		2023 to 2028	Changing Futures leading on some primary research linked to brain injury. Expression of interest			
3.07	Upstream prevention	Create training packages to educate the workforce to become more aware of the signs that someone may be at risk of homelessness	SCC/Shelter	Learning and Development Team	Jul-23	Shelter already delivering training to children and family workforce	Amber		
3.08	Working closely with landlords	Implement a service "Call before you serve", that supports landlords to liaise with the council before they service notice to their tenants.	SCC	Funded through Homeless Prevention Grant.	Feb-23	Recruitment undertaken, officer in post	Green		
3.09	Improving mediation to prevent homelessness	Review the mediation offer across the city. Review services in line with current homeless presentation analysis, to target resources to those who need mediation services.	SCC	Housing Independence service (TBC)	Jan-23				
3.10	Working with local services to target advice	Target specialist advice and initiatives to locally based universal services	Shelter	Shelter	2023 to 2028				

No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
3.11	**Improving Access to Prevention Advice**	Implement outcomes from SCC City-Wide Housing Review, focussing on prevention and early advice	**City-Wide Housing, SCC**		Aug-23	Restructure in progress, to be completed Sept 2023			
3.12	**Educating young people, and bringing awareness to services**	Increase education work in schools/universities and other young people's services to raise awareness of housing issues, signs of homelessness, and the realities of leaving home at an early age.	**Roundabout**		2024 to 2025				
4	**Improving Services to Support Vulnerable Groups**								
4.01	**Improving services for 16/17 year olds and Care Leavers**	Review data gaps and Housing Support Pathway for care leavers and 16/17 year old protocol	**SCC Children's Housing Solutions**		Aug-24				
4.02	**Improving Services for 18-25 year olds**	Review service offer/pathway for under 25 year olds and alignment with other YP services.	**SCC DACT and Joint Commissioning Group**		Aug-24				
4.02	**Improving pathways to prevent Domestic Abuse**	Review the pathway for prison leavers including perpetrators of Domestic Abuse, to eliminate the possibility of people being released from custody with 'no fixed abode' by partnership working with local prisons and other institutions (hostels) to ensure perpetrators do not return to domestic abuse survivor addresses.	**DACT/Shelter and Housing Solutions** and the partnership	Directly linked with 2.3 of Safe Accommodation Action Plan (DACT)	Aug-23				
4.03	**Mitigating re-traumatization of survivors of domestic abuse**	Improve the earlier identification of those at risk of domestic abuse by working in a multi-agency way so that people only need to tell their story once.	DACT/Changing Futures/Housing Solutions/Shelter	DASH Tool Changing Futures Learning and Development Team

Directly linked with 2.5, 2.8, 3.5 and 6.3 of Safe Accommodation Action Plan (DACT) | 2023 to 2025 | Sept 22 update to 2.8 of(SCHSAP): Disabled IDVA funding received summer 22 via MOJ and OPCC | | | |
| 4.04 | **Improving housing provision for survivors of Domestic Abuse** | Review and improve the provision of housing options and support for male and LGBTQ+ survivors of domestic abuse | **DACT** and Housing Solutions and the partnership | Directly linked with 1.3 , 2.1 and 4.1 of Safe Accommodation Action Plan (DACT) | 2023 to 2025 | DACT: Work underway re families. | Amber | | |

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No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
4.05	**Achieving the recognised standard to tackling Domestic Abuse**	Domestic Abuse Housing Alliance accreditation to be achieved.	**CWH/DACT**	Staff resource part funded through the Strategic Commissioning Team Directly linked with 1.4 of Safe Accommodation Action Plan (DACT)	Apr-25				
4.06	**Improve our services through co-production with people with lived experience of domestic abuse to inform our practice and improve systems**	Consistent consultation with DA survivor groups to help services identify shortfalls in the current system.	**DACT/**Shelter and Housing Solutions	Changing Futures Learning and Development Team and SCC Directly linked with 1.1, 2.7, 2.2 and 4.2 of Safe Accommodation Action Plan (DACT)	2023 to 2028	Work ongoing and underway as part of service reviews. Housing IDVA	Amber		
	IDVA Resource	Homelessness Independent Domestic Violence Advisor (IDVA) role to be co-located in Housing Solutions	**IDVA and housing Solutions**		Mar-23		Amber		
4.08	**Improve exit pathways for refugees and asylum seekers leaving assigned accommodation**	Work with partners to ensure prevention advice and accommodation is readily available for refugee households that receive full UK status and are exiting Home Office assigned accommodation.	**SCC and partnership**		Jul-23	Meeting held with SCC and City of Sanctuary			
4.09	**Referrals to Healthcare**	Review the referral procedure between SCC and healthcare professionals. Identify where gaps are together and work with providers to ensure referrals are appropriate and timely	ICB/**SCC/Health**		Sep-23				
4.1	**Improve outcomes for families**	Develop a community based housing led response to addresss the high level of homeless cases and disproportionate impcact on ethnic minorities	**SCC**	seek external funding/or deliver smaller scale project within existing resources	Jul-23	EOI submitted			
4.11	**Substance misuse and sustaining a tenancy**	Review and improve support packages for tenants with substance misuse issues at risk of losing their property.	**Shelter** and partnership	Changing Futures, ICB	TBC				

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No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
5		**Tackling Rough Sleeping**							
5.01	**Improve data sharing and governance across partners**	Ensure we have shared governance and integrated programs for rough sleeping. Review CHAIN system in London as potential best practice for data sharing.	**SCC, Changing Futures**, and the partnership	Rough Sleeping Initiative 5 funding	2023 to 2025				
5.02	**Reducing the reoccurrence of rough sleeping**	Review and re-establish exit practices from different levels of support to reduce the reoccurrence of rough sleeping when support is reduced.	**SCC** and the partnership	Rough Sleeping Initiative 5 funding	Dec-23				
5.03	**Support for those with no recourse to public funds**	Provide bespoke packages to those that have been on the streets and want to move into Independant living	**SCC** and partnership		Jul-23				
5.04	**Improving co-ordination of rough sleeper services**	Create a new management position to have a strategic approach to enable leadership, partnership management and co-ordination of rough sleeping services.	**SCC**	Rough Sleeping Initiative 5 funding	Apr-23	Funding secured	Amber		
5.05	**Ensure rough sleeper services are sufficiently funded**	Identify and apply for national funding linked to increasing support and provision for rough sleepers, and apply funds in line with the guidelines and timelines of the funding.	**SCC** and the partnership		2023 to 2028				
5.06	**Expand Houisng first service**	include coordinator role, fund nurse and case work assistant , new support worker posts, expand to 50 units	**SCC**	Rough Sleeping Initiative 5 funding	2022 to 2025				
5.07	**Reducing the occurrence of rough sleeping**	Identify and support access to employment, education and training services provided by partners by the introduction of a co-location rough sleepers initiative role from DWP.	DWP	Rough Sleeping Initiative 5 funding	Jan-23	Work coach in post at DWP	Green		
5.08	**Increasing move on accommodation**	Deliver 47 units of new move-on accommodation for rough sleepers in the city, including specialist provision for women.	**Housing Growth, SCC Roundabout, Action, Great Places**	Part funded through the Housing Revenue account allocated for stock increase and RSAP (DLUHC and Homes England funded)	2024 to 2025	All funded developments on target			
5.09	**Targeted accommodation provision for abstinence**	Review the need for provision of additional abstinence-based accommodation	**SCC**	Strategic change team and Housing Independance (TBC)	Jun-24				
5.10	**Awareness and support to the hidden homeless**	Increase awareness and support services to help the hidden homeless, such as those sofa surfing and sex workers who do not have a fixed abode	**SCC and SWWOP**	Additional winter pressure RSI5	Dec-23	Additional funding secured to support female hidden homelessness	Amber		

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5.11	**Targeted accommodation provision for women and LGBTQ+**	Introduce provision for women/non-binary/trans people that are separate or distinct from services for male rough sleepers **SCC**	TBC	2024 to 2025				
6	**Improving Housing Options and Support**								
6.01	**Increase affordable accommodation**	Identify gaps for affordable accommodation needed in the city and work with partners to widen housing options across multiple tenures for general needs and specialist housing. **SCC**	Housing Strategy Team	2024 to 2025				
6.02	**Move on from Temporary accommodation**	Improve the planning and continuity of support to customers leaving Temporary Accommodation to help them successfully resettle and move on. **SCC/Shelter**	Targeted Prevention Teams	2023 to 2028	SCC Start Team in place, Discussions between organisations on referrals and criteria			
6.03	**Prioritise social housing for the homeless**	Continue to prioritise homeless households for social housing.Review nominations outcomes Improve pre-tenancy partnership work to increase successful outcomes. Review Allocations Policy **SCC** and Registered Providers		Dec-23				
6.04	**Local Community Targeted Support**	Improve tenancy sustainment at a local community level, identifying the risk of homelessness and targeting floating support for vulnerable households.	**SCC/Shelter** and the partnership						
6.05	**Building and strengthening relationships with Landlords**	Increase the number of landlords that provide affordable housing and work with these landlords and tenants to have successful tenancies. **SCC**	Private Rented Solutions and CB4YS	2023 to 2028				
6.06	**Address gaps in specialist accommodation needed in the city for supported housing**	**Produce Specialist Accommodation Needs Assessment**		Strategic Housing Team	Sep-23				
6.07	**Address gaps in specialist accommodation needed in the city for supported housing**	Implement Findings of the Housing Related Support Review (Accommodation Services **SCC**		2023 to 2028	sign off from Strategy and Resources Committee Pending March 2023			

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No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
6.08	**Address gaps in accommodation needed in the city for permanent homes /Move on Accommodation**	SCC Stock Increase Programme, South Yorkshire Housing Partnership Apply for SHAP programme funding May 2023 **SCC**	HRA,RP investment Homes England Grant	2023 to 2025				
6.09	**Improving access to Private Rented Housing**	Improve access to good quality housing in the private rented sector, expand choices and provide affordable options for all **SCC/Nomad**	Private Rented Soultions	2023 to 2028	Project underway			
6.1	**Address Gaps in TA**	Develop 3 new schemes - families, single men, single women c 100 units **SCC**	SIP/Homes England	2023-25	Project underway			
6.11	**Improve support to families**	Develop a Housing First Proposal for families - potentially sub-regionally	**SCC/Barnsley, Rotherham, Doncaster homeless leads**			early discussions with sub-region, SYHP and combined mayoral authority			
6.12	**Improve support to vulnerable groups**	Complete Early Help Programme to maximise early prevention - includes review of Floating Support **SCC**		?				
6.13	**Expanding affordable social housing options**	Review our approach to providing shared housing and smaller units that will be affordable for single-person households in the social housing sector. **SCC/RPs**		Feb-24				
7	**Strengthening Partnerships and Improving Systems**								
7.01	**Information and guidance of services**	Ensure all services are able navigate services relating to homelessness by creating a guide to be distributed to partners, and reviewed annually for accuracy. **SCC**		Dec-23				
7.02	**Simplifying support of complex needs**	Consider a 'Multi-Agency Assessment/Advice Hub' with the aim to simplify the complex support system delivered across multiple services and sectors.	**Changing Futures** SCC / Housing Solutions/Shelter	Shelter/Changing Futures /Housing Solutions	Jan-24				
7.03	**Removing barriers to health care services**	Improve access to appropriate primary health care and treatment programmes for those who are homeless or who at risk of homelessness. **ICB**		Apr-23				

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7.04	Improving pathways for those leaving institutions	Review pathways and timelines of people leaving institutions, such as hospitals and care, to ensure they have appropriate accommodation to move on to.	**SCC** and the partnership		Jun-23				
7.05	Increase homeless prevention funding opportunties	Co-ordinate programmes and funding bids across the partnership to ensure maximum impact and efficiency	**SCC/Partners**		Apr-23				
7.06	Increasing our learning of when we can prevent homelessness	Review duty to refer applications to identify potential earlier referral opportunities, and implement findings in pathways and training resources to be delivered to partnership	**SCC**		Jun-23				
7.07	Embed the voice of people with lived experience within the decision making structures of the partnership	Increase the participation of experts by experience with the Steering group and Forum. Revise structures and ways of working to facilitate meaningful engagement	**SCC**	Changing Futures	Apr-23				
7.08	Strengthening a joint response to tackling homelessness	Meet with partners to review our joint response to homelessness, and identify areas of duplication across services and situations where partners can support one another and integrate the offer.	**SCC and the partnership**	Strategic Housing Forum/Providers For	Aug-23				
7.09	Develop Workforce	identify and undertaken joint training opportunities, embed trauma informed practice within service offer	**SCC and partnership**		Dec-23				
7.1	Identifying technologies that help sustain tenancies	Identify any assistive technologies that could support sustainable tenancies, including those in use in other core cities, and secure funding to implement them.	**SCC**	RSI5	2023 to 2025	Secured some funding through RSI5	Amber		

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